

USER MANUAL



Thank you for choosing Better Bathrooms.
Please read this manual before installing your product
and keep for future reference.

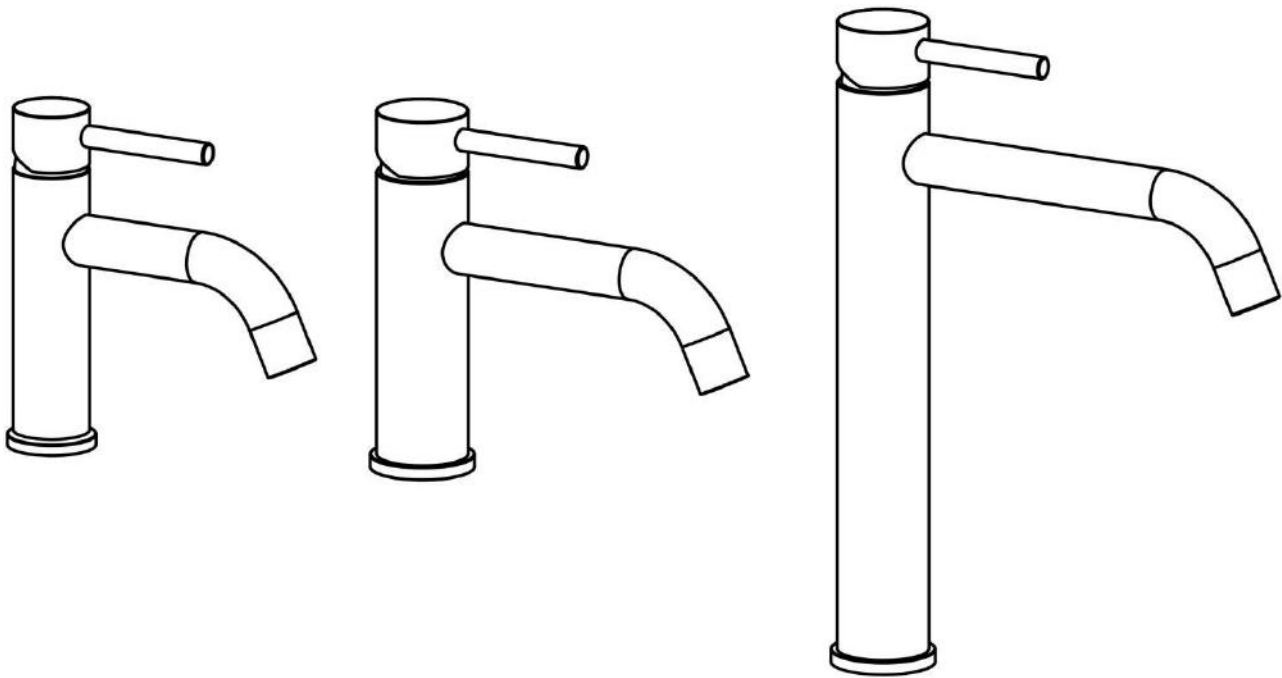
**better
bathrooms**

Product

Arisa Mini Cloakroom Basin Mixer Tap - ARIMB001, ARIBB001, ARICH001, ARIMW009, ARIVRG001, AR2TCBM

Arisa Mono Basin Mixer Tap - ARIMB002, ARIBB002, ARICH002, ARIMW001, ARIVRG002, AR2TMBM

Arisa Mono High Rise Basin Mixer Tap - ARIMB003, ARIBB003, ARICH003, AR2TTALLBM, ARVRGTALL



- **Single-person assembly**
- **Tools required**
- **We always recommend using professional tradespeople to install your product**

V7_07/4/2025

Congratulations on your purchase

And welcome to our growing gang of savvy shoppers

We're on a mission to bring you extraordinary bathroom products, for less. From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.

As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.

We hope your new product goes above and beyond your expectations. However, should any problems occur, please:

- log in to your account and contact our customer services team via your self-serve portal – betterbathrooms.com/CustomerAccount/Login
- contact us via betterbathrooms.com/content/contact-us

Important information

- Please read these instructions thoroughly and retain for future reference
- Installation must be carried out in compliance with The Water Fittings Regulations and Scottish Water Byelaws.
- The system must be flushed prior to installation.

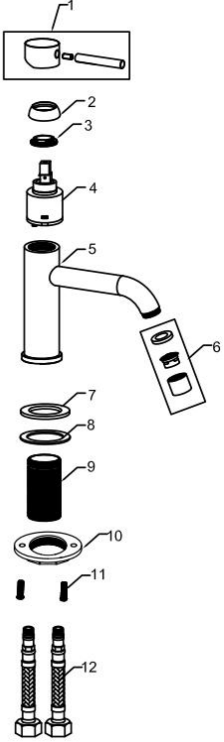
SKU Number	Minimum working pressure	Maximum working pressure
ARIMB001/ARIBB001/ARICH001/ARIMW009/ARIVRG001/ AR2TCBM-2	1.5 bar	5 bar
ARIMB002/ ARIBB002/ ARICH002/ ARIMW001/ ARIVRG002/ AR2TMBM/ ARIMB003/ARIBB003/ARICH003/ AR2TTALLBM/ARVRGTALL	1 bar	5 bar

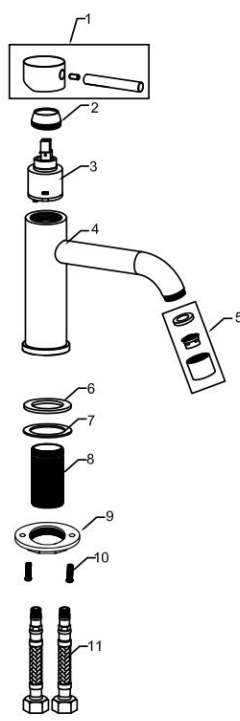
- Pressures must be equal for optimum performance
- Please do not connect hot and cold water supply lines in reverse. This could result in hot water flowing from cold line and cause scalding.
- The feed-water temperature of water shall not exceed 85°C.

Exceeding 85° may cause scalding, the service life of faucets might be shortened, or the faucet might be damaged.

- After installation, please make sure the faucet is securely mounted and checked for leaks.

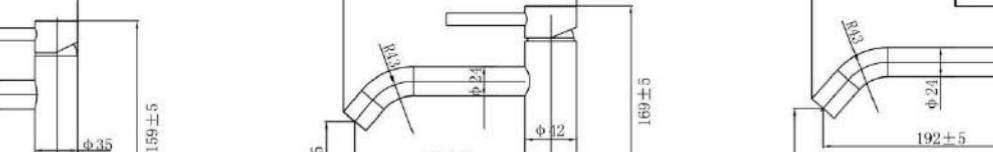
Parts / Diagrams

Round Mini Cloakroom Basin Mixer Tap		
	No	Description
	1	Handle assembled
	2	Dome
	3	Locknut
	4	Cartridge
	5	Body assembled
	6	Aerator with housing
	7	Rubber washer
	8	Gasket
	9	Leg
	10	Locknut
	11	Screw
	12	Flexible hose

Round Mono Basin Mixer Tap		
	No	Description
	1	Handle assembled
	2	Dome with locknut
	3	Cartridge
	4	Body assembled
	5	Aerator with housing
	6	Rubber washer
	7	Gasket
	8	Leg
	9	Locknut
	10	Screw
	11	Flexible hose

Round Mono High Rise Basin Mixer Tap

No	Description
1	Handle assembled
2	Dome with locknut
3	Cartridge
4	Body assembled
5	Aerator with housing
6	Rubber washer
7	Gasket
8	Leg
9	Locknut
10	Screw
11	Flexible hose

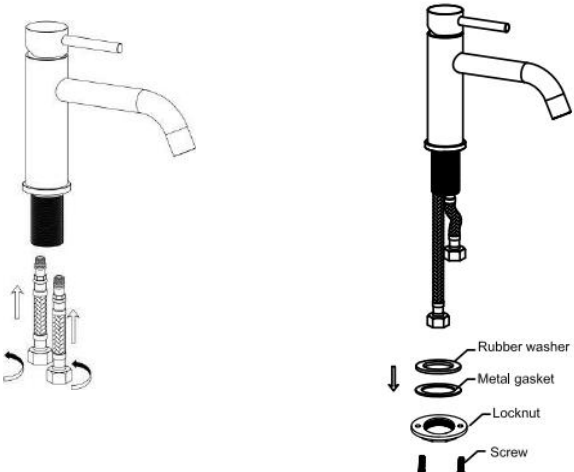
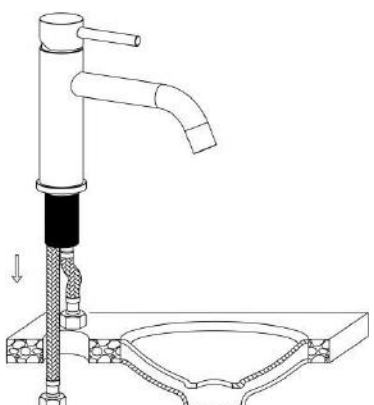
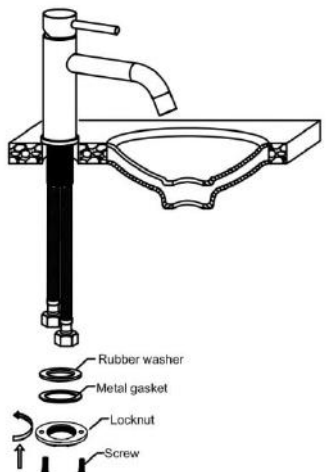


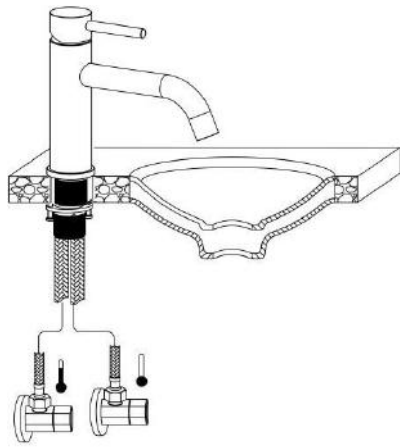
Three technical drawings of the 3000 Series 1/2" are shown. Each drawing is a side view of a vertical assembly. The leftmost drawing has a total height of 159 ± 5, a top flange width of 157 ± 5, and a base diameter of 24. The middle drawing has a total height of 169 ± 5, a top flange width of 190 ± 5, and a base diameter of 24. The rightmost drawing has a total height of 302 ± 5, a top flange width of 222 ± 5, and a base diameter of 24. All three drawings show a base with a 3/2" connection, a central shaft with a 1/2" connection, and a top flange with a 3/2" connection. The drawings are labeled with dimensions and tolerances.

Tools required

- Screwdriver

Installation

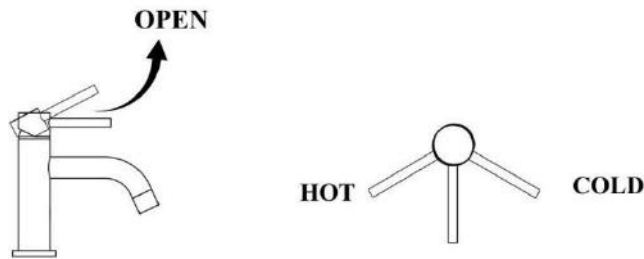
	<p>Install the flexible hoses with inlets in the body(if the hoses were not pre-assembled).</p> <p>Remove the Screws, Locknut, Metal gasket, Rubber Washer from the mixer body .</p> <p>The flexible hoses are pre-assembled with the body from the factory.</p>
	<p>Ensure the o-ring is fitted between the base and basin/top.</p> <p>From above basin, push the inlet hoses through the hole on basin and position correctly.</p> <p>Do not allow the hoses to be kinked or twisted</p>
	<p>From underneath basin, secure mixer body by placing Rubber Washer, Metal gasket onto the leg, followed by fixing Locknut and screws.</p> <p>Tighten the Locknut and screws by screwdriver until mixer is secure, do not overtighten as this could crack the ceramic</p>



Connect the hot and cold flexible hoses to the isolation valves (not included), hot on the left, cold on the right.

Turn on water supply and check for leaks.

Operation

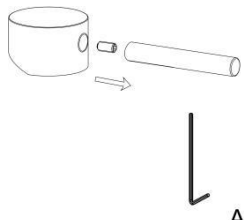
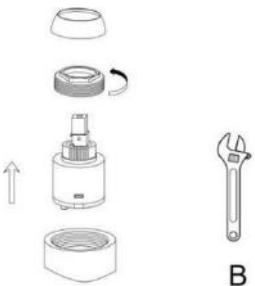
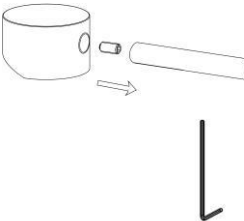



By lifting the Lever Handle upwards, the valve will be activated. Water flow will increase by continuing to lift up the Lever Handle. By rotating the Lever Handle counter-clockwise, the water temperature will decrease. By rotating the Lever Handle clockwise, the water temperature will increase.

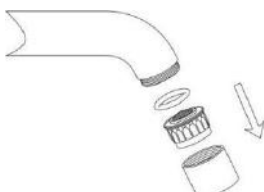
Troubleshooting

Issues	Inspection Item	
	Mini Cloakroom Basin Mixer Tap	Mono Basin Mixer Tap
Poor water flow	<ul style="list-style-type: none"> Is the mixer cartridge(4) free from debris Is there blockage within the filter mesh on aerator(6) Is the flexible hose(12) kinked or twisted Was the system flushed prior to installation 	<ul style="list-style-type: none"> Is the mixer cartridge(3) free from debris Is there blockage within the filter mesh on aerator(5) Is the flexible hose(11) kinked or twisted Was the system flushed prior to installation
Water leak	<ul style="list-style-type: none"> Is the locknut(3) on top of cartridge fully tightened Is there damage or dirt within the O-rings of the cartridge(4) Is there damage or dirt with the rubber washer or O-ring of the aerator(6) Is the housing of aerator(6) fully tighten Is there damage with the rubber washer(7) Is there damage within the rubber washer inside the nuts of flexible hoses(12) Is there damage with the O-rings on the flexible hoses(12) 	<ul style="list-style-type: none"> Is the locknut(2) on top of cartridge fully tightened Is there damage or dirt within the O-rings of the cartridge(3) Is there damage or dirt with the rubber washer or O-ring of the aerator(5) Is the housing of aerator(5) fully tighten Is there damage with the rubber washer(6) Is there damage within the rubber washer inside the nuts of flexible hoses(11) Is there damage with the O-rings on the flexible hoses(11)
Handle loose	<ul style="list-style-type: none"> Is the screw inside the handle (1) fully tightened 	<ul style="list-style-type: none"> Is the screw inside the handle (1) fully tightened
Body loose	<ul style="list-style-type: none"> Are the locknut(10) and screw(11) underneath fully tightened 	Are the locknut(9) and screw(10) underneath fully tightened

Maintenance

Replacement of Cartridge		
		<p>Round Mini Cloakroom Basin Mixer Tap</p> <p>A: Uninstall the lever by rotating anti-clockwise. Remove the screw by using allen key. Take out the handle.</p> <p>B: Remove the Cap, locknut(by using wrench), cartridge from the body according to the graph.</p> <p>Install a new cartridge in reverse steps.</p>
		<p>Round Mono Basin Mixer Tap</p> <p>A: Uninstall the lever by rotating anti-clockwise. Remove the screw by using allen key. Take out the handle.</p> <p>B: Loose the Cap with locknut by using a plier to clamp the blocks inside and rotate anti-clockwise, take out the cap and cartridge from the body according to the graph.</p> <p>Install a new cartridge in reverse steps.</p>

Replacement of Aerator



Cleaning

To maintain the surface of your product, wipe with a clean damp cloth and wipe dry, do not use any abrasive cleaning agents or materials. If any harsh chemicals come into contact with the surface of the product, rinse and wipe clean immediately.

For more information

- visit betterbathrooms.com
- email customerservices@buyitdirect.co.uk
- call 03303903062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA

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